

Te Poari ā-Rohe o Papakura
Te Rīpoata ā-Tau 2019/2020

Papakura Local Board

Annual Report 2019/2020



Volume
2.14

Mihi

Tēnā kia hōea e au taku waka mā ngā tai mihi o ata
 e uru ake ai au mā te awa o Tāmaki
 ki te ūnga o Tainui waka i Ōtāhuhu.
 I reira, ka toia aku mihi ki te uru ki te
 Pūkaki Tapu a Poutūkeka,
 i reira, ko te Pā i Māngere.
 E hoe aku mihi mā te Mānukanuka o Hoturoa
 ki te kūrae o Te Kūiti o Āwhitu.
 I konā, ka rere taku haere mā te ākau
 ki te pūaha o Waikato, te awa tukukiri o ngā tūpuna,
 Waikato Taniwha Rau, he piko he taniwha.
 Ka hīkoi anō aku mihi mā te taha whakararo
 mā Maīoro ki Waiuku ki Matukutūreia
 kei konā, ko ngā Pā o Tahuna me Reretewhioi.
 Ka aro whakarunga au kia tau atu ki Pukekohe.
 Ka tahuri te haere a taku reo ki te ao
 o te tonga e whāriki atu rā mā runga i ngā hiwi,
 kia taka atu au ki Te Paina,
 ki te Pou o Mangatāwhiri.
 Mātika tonu aku mihi ki a koe Kaiāua
 te whākana atu rā o whatu mā Tikapa Moana
 ki te maunga tapu o Moehau.
 Ka kauhoetia e aku kōrero te moana
 ki Maraetai kia hoki ake au ki uta ki Ōhūiarangi,
 heteri mō Pakuranga.
 I reira ka hoki whakaroto ake anō au
 i te awa o Tāmaki mā te taha whakarunga
 ki te Puke o Taramainuku, kei kona ko Ōtara.
 Kātahi au ka toro atu ki te Manurewa a Tamapohore,
 kia whakatau aku mihi mutunga
 ki runga o Pukekiwiriki
 kei raro ko Papakura
 ki konā au, ka whakatau.

Let this vessel that carries my greetings
 travel by way of the Tāmaki River
 to the landing place of Tainui canoe at Ōtāhuhu.
 There, let my salutations be borne
 across the isthmus to the Pūkaki lagoon
 and the community of Māngere.
 Paddling the Manukau Harbour
 we follow the Āwhitu Peninsula to the headland.
 From there we fly down coast
 to the Waikato river mouth,
 sacred waters of our forebears.
 Coming ashore on the northern side at
 Maīoro we head inland to Waiuku and Matukutūreia,
 there are the Pā – Tāhuna and Reretewhioi.
 Heading southward I come to Pukekohe.
 My words turn to follow the ancient ridgelines
 along the Southern boundary,
 dropping down into Mercer
 and Te Pou o Mangatāwhiri.
 My greetings reach you at Kaiāua
 who gazes across Tikapa Moana
 to the sacred mountain, Moehau.
 Taking to the sea, my remarks travel
 to Maraetai and then to Ōhūiarangi,
 sentinel to Pakuranga.
 There we follow again
 the Tāmaki River
 to Te Puke o Taramainuku, Ōtara resides there.
 From here I reach for Manurewa
 until my greetings come to rest
 on Pukekiwiriki
 below which lies Papakura
 and there I shall rest.

On the cover:
Boardwalk, Queen Street, Papakura.

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Papakura Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Papakura Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Takanini Village,
 Porchester Road, Papakura.

He kōrero mai i te heamana From the chairperson



On behalf of the local board, I am pleased to highlight some of our achievements for 2019/2020 despite it being an unprecedented year impacted by COVID-19. There were several projects that were delayed as a result of COVID-19 restrictions and we anticipate completing many of these projects in the first half of the 2020/2021 financial year.

In line with creating a vibrant and prosperous new metropolitan centre, the local board and the Papakura Commercial Project Group continued working with key stakeholders to revitalise the town centre.

In relation to “people in Papakura leading active, healthy and connected lives”, we renewed changing rooms and toilet facilities at numerous locations including Ray Small Park, Southern Park, McLennan Park, Central Park, Keri Downs Park and Smiths Reserve. The completed construction of the Opaheke Park changing rooms and toilet facilities has activated the park for use by a variety of sports. We renewed play equipment at Berwyn Reserve, Clarice Reserve, Cross Street Reserve and Smiths Avenue. We have also continued to fund placemaking at Smiths Avenue with great results.

We supported numerous community projects via our grants programme and funded several scholarships for young people.

Construction of the Takanini Community Hub and Library continues, and we have an expected completion date in early 2021.

We continued working with the Pukekiwiriki Pā Joint Management Committee on improvements to Pukekiwiriki Pā, and a stairway to access the site nears completion.

I want to thank everyone for their continued input and involvement in our plans and projects. I look forward to another exciting year in which we achieve our ambitions and aspirations for Papakura together.

Brent Catchpole
Chairperson, Papakura Local Board

Te Poari ā-Rohe o Papakura Papakura Local Board



Your board

(L to R) Felicity Auva'a, George Hawkins, Brent Catchpole (Chairperson), Keven Mealamu, Jan Robinson (Deputy Chairperson), Sue Smurthwaite.



35 Coles Crescent
Papakura



09 295 1300



Open Monday-Friday, 8.30am-5pm
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papakuralocalboard@aucklandcouncil.govt.nz



Auckland Council
Private Bag 92300, Auckland 1142







aucklandcouncil.govt.nz/papakura








Ngā kaupapa me ngā whakapaipai ake

Papakura projects and improvements

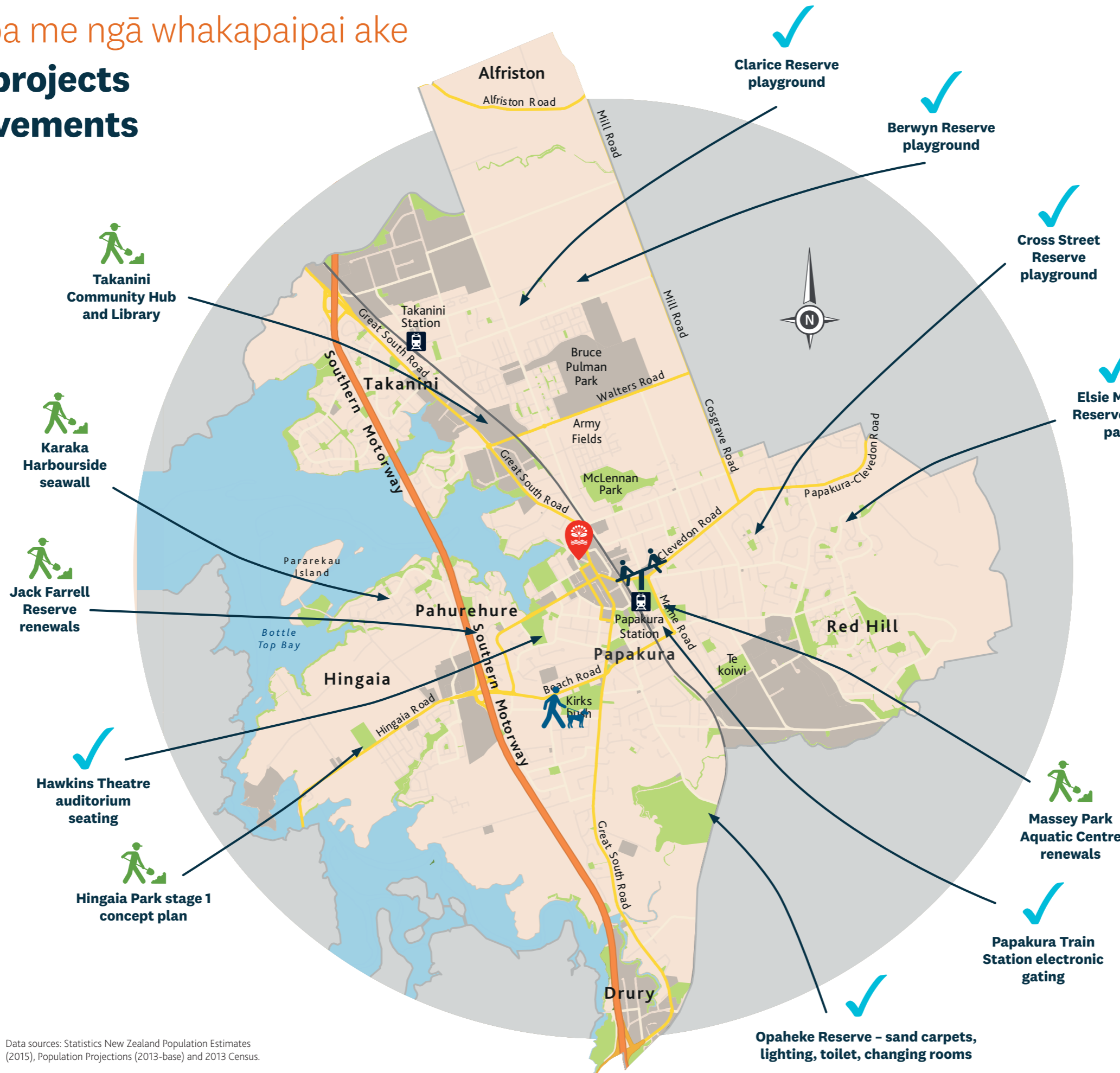
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistics New Zealand Population Estimates (2015), Population Projections (2013-base) and 2013 Census.



 **Takanini Community Hub and Library**

 **Karaka Harbourside seawall**

 **Jack Farrell Reserve renewals**

 **Hawkins Theatre auditorium seating**

 **Hingaia Park stage 1 concept plan**

 **Clarice Reserve playground**

 **Berwyn Reserve playground**

 **Cross Street Reserve playground**

 **Elsie Morton Reserve skate park**

 **Massey Park Aquatic Centre renewals**

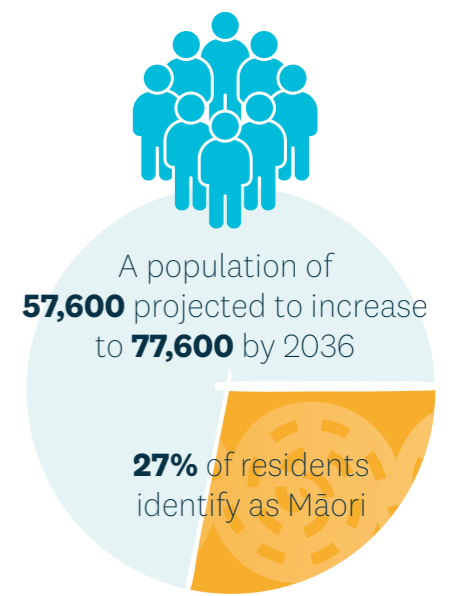
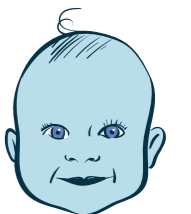
 **Papakura Train Station electronic gating**

 **Opaheke Reserve - sand carpets, lighting, toilet, changing rooms**

We are home to more than **140** local parks and sports fields, **1** aquatic centre, **2** libraries, **1** recreation centre and **9** community halls



24% of Papakura's residents are 14 years or younger



11 mana whenua iwi/hapū have an interest in Papakura

Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Highlights this year include completion of the Opaheke Reserve toilet and changing rooms development, Smiths Avenue Reserve carpark and play space, Young's Beach Reserve boardwalk and walkway at Pahurehure Esplanade, and the physical works contract awarded for Takanihi multi-purpose facility. However, restrictions on capital works under COVID-19 has resulted in the progress of some major scheduled development and renewal projects, being deferred into future years. Community-led placemaking and empowerment model was indispensable under COVID-19 Alert levels as varying support groups remained engaged with the community and maintained a strong online presence early to provide information on assistance and welfare distribution.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe – day time	●	▼	61%	63%	66%	64%	
Percentage of Aucklanders that feel their local town centre is safe – night time	●	▲	32%	25%	14%	23%	Although below target, the result is 11 percentage points improved from last year, based on continued effort to improve safety. The council continues to fund the monitored CCTV system of 30 cameras in the Papakura town centre, and also funds the community safety co-ordinator role. There is dedicated council funding to increase collaboration and co-ordination with community volunteers and police. Improvements to security in the train station area will have also boosted ratings.
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led ¹	●	▼	40%	70%	89%	New Measure	The Corner creative space is an example of where community and youth-led activities are thriving and supporting the community during COVID-19. We supported community coordinators at Smiths Avenue and the community-led practice within the Papakura Community Network steering group and the Papakura Safety Network. Some community-led activities were cancelled during the lockdowns. This combined with an improved data collection method, has led to a lower result compared to previous year.
The percentage of Empowered Communities that build capacity and capability to assist local communities to achieve their goal ¹	●	▲	35%	94%	70%	New Measure	Community capacity and capability is being built through activities such as youth-led events and mentoring, community leadership courses, a focus on community wellbeing and resilience, and the community safety coordinators role supporting groups to collaborate and be responsive to community needs. Some community-led activities were cancelled during the lockdowns.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●	▼	75%	68%	71%	New Measure	The result is below target, but represents a high proportion of community led programmes. We will aim to improve this result to get closer to the target, and to better reflect the arts and cultural activity delivered by community organisations in the area.
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▲	1,400	1,500*	0	New Measure	Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event	●	▲	75%	72%	56%	New Measure	Feedback from the Papakura Christmas Parade event indicated a desire for an increase in the scale of the event. With some events postponed in the coming year, efforts to improve and enhance the event based on this feedback are likely to increase satisfaction.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▲	196,290	413,194*	227,782	New Measure	Papakura Pipe Band participant figures for Q2 (210,000) is due to the band's participation in the 2019 Farmers Santa Parade in the CBD. The 2018 figures were lower as it was cancelled due to weather. We encourage groups to include crowd sizes in their participant figures.
The percentage of art facilities, community centres and hire venues network that is community led ²	●	—	27%	18%	18%	New Measure	There has been no change in the model of operation of these facilities compared to the previous financial year.
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	120,000	93,961*	115,643	New Measure	Public computing and Wi-Fi sessions are in decline as technology and connectivity becomes more available and affordable. Library closures for 9-11 weeks in response to the COVID-19 has further impacted the downward trend.

Local Community Services cont'd

The number of visits to library facilities	●	▼	230,000	164,696*	210,778	New Measure	Visits to Papakura Library are under target following the library closure for 9 - 11 weeks in response to the COVID-19.
Percentage of customers satisfied with the quality of library service delivery	●	▲	85%	97%	95%	91%	The high level of overall satisfaction has been driven to a large extent by the exceptionally good service delivered by staff.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	▼	82%	68%	77%	New Measure	Papakura finds itself in a time of change as clubs move location to new parks and relinquish historic use of others. This process has been challenging and the score is reflective of these changes.
The customers' Net Promoter Score for Pool and Leisure Centres	●	▲	7	36	3	22	Over the past year Community Leisure Management have managed to reduce the amount of criminal activity within the facility. Regular users express how they feel safer while accessing the centre.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks ¹	●	▲	51%	76%	61%	New Measure	
The percentage of residents who visited a local park in the last 12 months	●	▬	85%	75%	75%	75%	While under target, this result remains steady and reflects the importance Aucklanders place on local parks. We are rolling out 'Connect with Nature' programmes to connect Aucklanders to nature and activate our local parks.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations ¹	●	▲	19.0%	44.8%	43.5%	New Measure	A pleasing result largely attributable to community empowerment projects focusing on initiatives for rangatahi by rangatahi (youth), championing Te Ao Māori (Māori Values Approach), and increasing Māori engagement in local civic participation.

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

2. 2019 result was mistakenly published as 25%

Local Environmental Management

Continuation of restoration work has occurred under the agreed three-year work programme in Dominion Reserve involving weed control of selected species, allowing native species to expand into the resulting gaps. Forty-six community waste

minimisation workshops were held with 500 participants. Papakura Wai Care in schools was disappointingly suspended under COVID-19 restrictions, however land preparation was carried out for this activity to resume next year.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	▼	100%	50%	83%	80%	We successfully delivered three of six environmental projects for Papakura in the 2019/2020 financial year. As a result of COVID-19 restrictions, the "Be a tidy kiwi" and Wai Care schools projects were not completed, and the Manukau Harbour Forum work programme was not fully delivered, but will continue in 2020/2021.

Local Planning and Development

The local board strongly supports the revitalisation of Papakura and its transition to a metropolitan centre. They have funded the Commercial Centre Project Group to implement identified actions, granted funding to the Papakura Business Association for retail events, and engaged professional services to support these groups.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	▬	100%	100%	100%	100%	Papakura Business Association has complied with its BID Policy obligations.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Local community services

The percentage of local programmes, grants and activities that respond to Māori aspirations has exceeded both the previous year's actual and this year's target. This is in large part due to the work of the Community Empowerment Unit, with initiatives for rangatahi by rangatahi (youth), and championing an increase in use of Te Ao Māori (Māori Values Approach). The Papakura Local Board area has 28 per cent of its residents identifying with Māori ethnicity, and these activities have ensured that improvements to social and economic outcomes for Māori, improve outcomes for all.

Responding to Māori Aspirations is the key focus of Community Services and Community Facilities, and they have developed, along with mana whenua, a relationship approach called *Karanga Atu! Karanga Mai!* ('The call is made! The call is heard!') to respond to Māori aspirations and deliver on council's statutory obligations and relationship commitments to Māori. This framework is used by staff when initiating projects in the local board area. Fifty-three per cent of the local board's contestable community grants projects responded to aspirations of Māori and is invested in community organisations to enable delivery of projects.

Te āhuatanga ā-rohe

Local flavour

Community champions

There's an old saying that cautions against adopting an "all work and no play" attitude to life.

It's one Papakura Local Board has taken to heart as it continues its programme of playground renewals across its area.

The board completed a trifecta of upgrades during this period, working alongside local communities to relaunch playgrounds at Berwyn Avenue and nearby Clarice Place in Takanini, and at Papakura's Cross Street Reserve in Red Hill.

The playground at Cross Street had suffered from a lack of equipment for some time, having fallen victim to a spate of vandalism that left residents with little more than an open space to play in.

"But now families have reclaimed the playground and brought life back to a valuable community area," says the board's chairperson Brent Catchpole.

The board consulted with residents to see what they most wanted in the three areas. This resulted in climbing walls, basketball half-courts and trampolines added alongside swings and other playground equipment.

"As a board, we recognise how important it is to be able to get out and play locally. We've invested in improving small local parks so kids can stay close to home," says Brent.

Board member Felicity Auva'a says local parks keep children safe and occupied in their own neighbourhoods. "Families expect that their children should have access to play spaces within easy reach, and this board will continue to work hard to make that happen."

One of the board's stated objectives is to have a community where people feel connected and lead active and healthy lives.

"To make that happen we need to continue to provide assets that mean families can get out together and enjoy themselves while staying active," says Brent.

"The COVID-19 pandemic is certain to bring challenges around the board's spending, but residents can rest assured that their best interests are at the heart of the decisions we make."



It was all hands on deck where locals, including Vu Ta, pitched in to paint bollards at the opening of the renewed playground at Clarice Place in Takanini. The bollards protect the play space from vehicles.

Te tahua pūtea

Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		11,283	11,283	11,121
Targeted rates		251	251	250
Subsidies and grants for operating purposes		8	8	9
Fees and charges		324	309	311
Local authorities fuel tax, fines, infringement fees and other receipts		59	37	9
Total operating funding		11,925	11,888	11,700
Applications of operating funding:				
Payments to staff and suppliers	1	11,046	9,656	9,469
Finance costs		727	727	651
Internal charges and overheads applied		1,481	1,481	1,556
Other operating funding applications		0	0	0
Total applications of operating funding		13,254	11,864	11,676
Surplus (deficit) of operating funding		(1,329)	24	24
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	8,958	6,528	5,976
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		8,958	6,528	5,976
Application of capital funding:				
Capital expenditure:				
• to meet additional demand		3,078	2,848	2,380
• to improve the level of service		1,582	825	773
• to replace existing assets		2,969	2,879	2,846
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	7,629	6,552	6,000
Surplus (deficit) of capital funding		1,329	(24)	(24)
Funding balance		0	0	0

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

- Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and sports fields. Areas of significant spend were streetscaping services and the maintenance of local sports fields and the Massey Park Aquatic Centre.
- The increase in debt was above plan due to both an operating funding deficit and a higher than planned capital expenditure, which increased the need for debt funding.
- Capital expenditure was above plan due to the Opaheke Reserve sports field development and local asset renewals progressing ahead of plan.

The overspend was partly offset by the deferral of the development of the Takanini Multi-purpose Facility project and Hingaia Park development to 2020/2021.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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ISSN 2624-2079 (Print)
ISSN 2624-2087 (PDF)